

UtilityRise

Tech Mahindra's intelligent digital platform - transforms utility billing, asset operations, customer relationship, and customer experience, using the power of artificial intelligence, IoT, machine learning, and cloud computing

Over 250+ pre-configured best practices and processes

Business scenario

Rising demand to streamline, digitize, and automate business processes coupled with grid modernization and connected systems from the Utility sector are major reasons boosting demand for intelligent enterprise systems, integrated renewable energy networks, and new-age customer-centric platforms

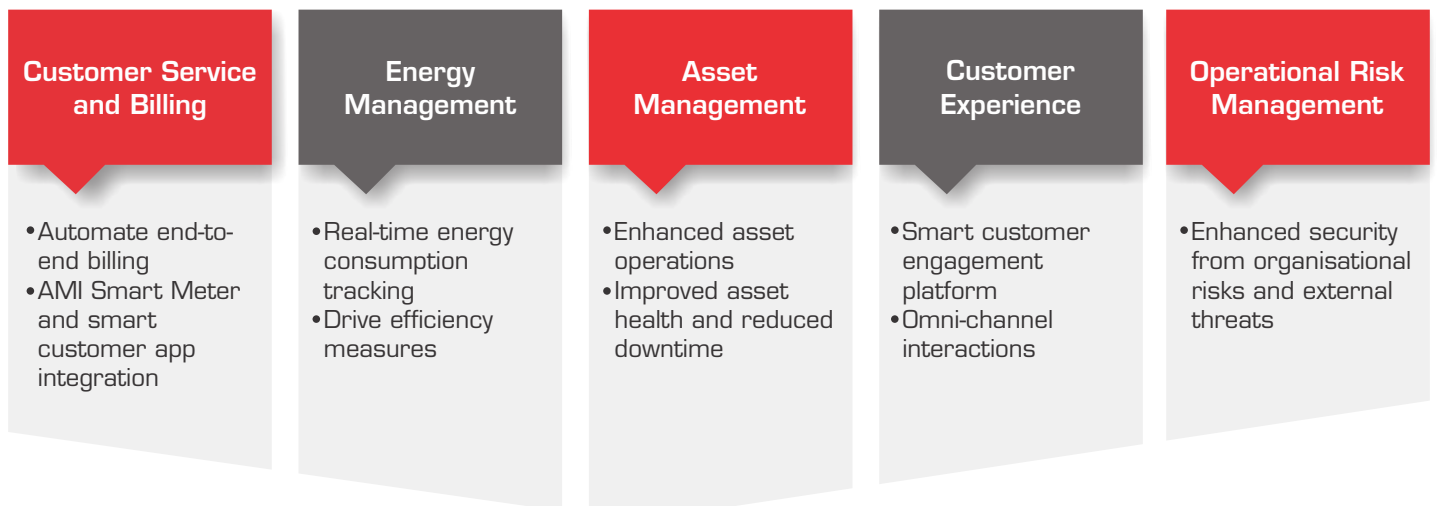
The implementation cost of this package is USD 1.5 million & with implementation timeline of 8 months for a base of around 100,000 employees



Value Proposition

Tech Mahindra's UtilityRise takes a smart, integrated approach to fulfill the core digital requirements of the utility sector, using intelligent ERP, automation models, improved asset operations, and intuitive customer engagement technology. The platform is powered by the latest SAP S/4HANA, and built to industry standards, incorporating one of the world's best Customer Information System and Enterprise Asset Management solution.

Core boxed functionalities



Our Offerings

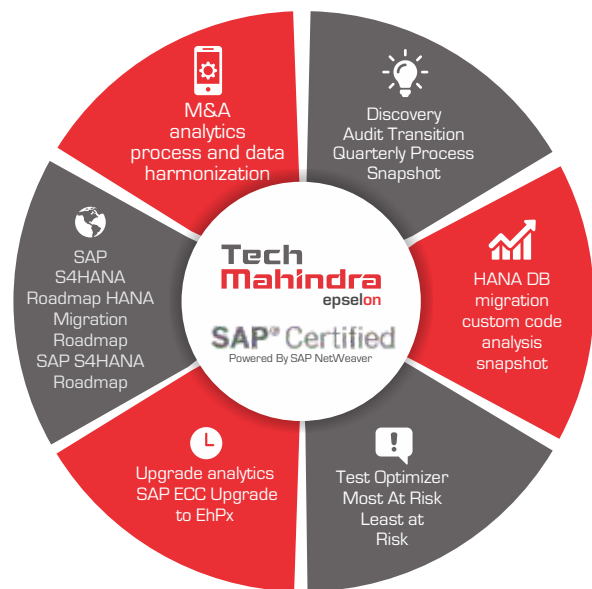
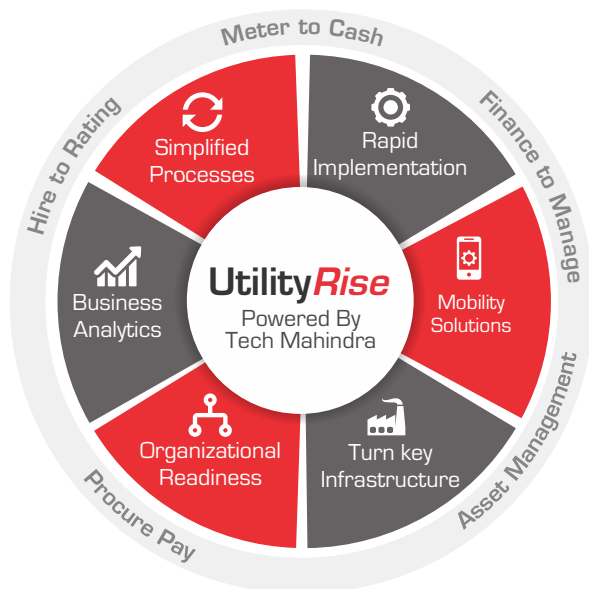
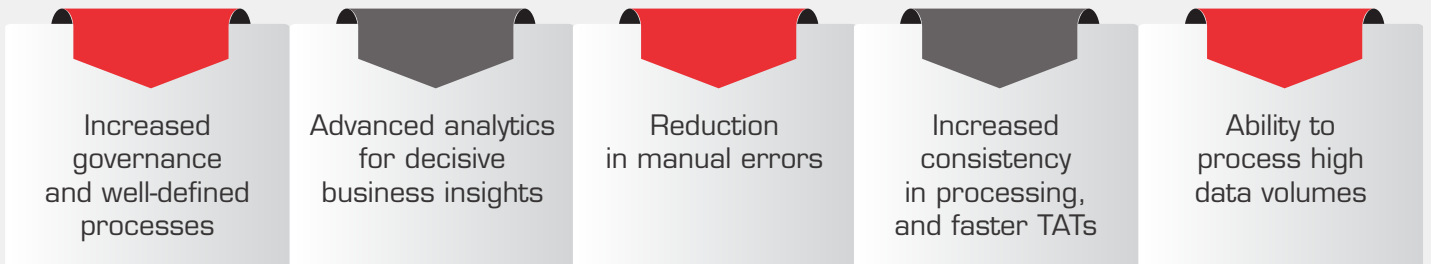
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| 1 Intelligent Enterprise | 2 Meter2Cash Solution | 3 Reporting & Analytics |
| 4 Talent Management | 5 Customer Information System | 6 Enterprise Asset Management |
| 7 AMI Smart-meter Integration | 8 Customer Experience Suite | 9 SaaS |

Accelerated transitioning with Tech Mahindra's SAP Certified Epselon Platform

Tech Mahindra's Epselon platform enables the overall SAP digital transformation journey through risk-based testing, reducing risks and errors in development and migration.

Benefits and Highlights

Utilities can leverage the increased transparency facilitated by the solution to streamline operations and business processes. The end-result is a **collaborative work culture** leading to improved **customer satisfaction**, and **optimal pricing** that has a lasting impact on profit margins. Other benefits include



Building a connected world through connected experiences Using Tech Mahindra packaged solution suite.

About Tech Mahindra

Tech Mahindra represents the connected world, offering innovative and customer-centric information technology experiences, enabling Enterprises, Associates and the Society to Rise™. We are a USD 4.9 billion company with 121,840+ professionals across 90 countries, helping over 935 global customers including Fortune 500 companies. Our convergent, digital, design experiences, innovation platforms and reusable assets connect across a number of technologies to deliver tangible business value and experiences to our stakeholders.

For more information about Tech Mahindra, connect with us at:
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Connected World **Connected Experiences**