

CASE STUDY

Unified Data Governance For Effortless Data Management

For a UK Telco Major



BUSINESS CONTEXT

The Client was facing below challenges:

- Understanding the Business
- Manage 8 Billion Data Points to be brought under one governance framework
- Enable scalability of DQ solution for new product lines and source systems

APPROACH AND SOLUTION

Tech Mahindra catered to the client with the below solutions:

- Data Quality Management
- Problem Management – RCA, Tactical & Strategic fixes
- Data Lineage & Metadata Management
- Data security Management
- Policies, Processes, Compliance & Standards
- Data/Subject Ownership & Stewardship

IMPACT & HIGHLIGHTS



Data CoE portal & keep it clean process

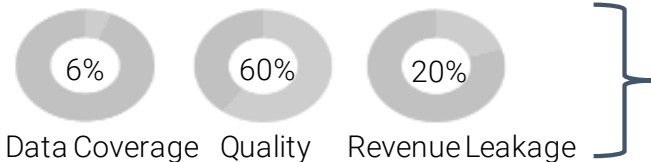


Increased ROI with better control on customer information

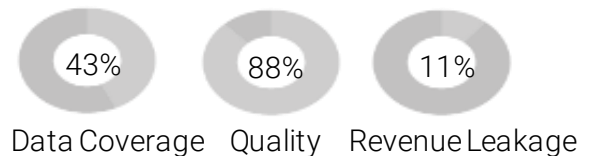


Scalable platform to support the organic and acquisition growth

BEFORE



AFTER



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Tech Mahindra
Connected World. Connected Experiences.