

# ENABLING THE JOURNEY TO DIGITAL TRANSFORMATION FOR A LEADING TELECOM OPERATOR



One of the leading mobile operators providing voice, data, digital, fintech, wholesale and enterprise services to more than 280 million customers in 21 operating companies (OpCos) wanting to upgrade its people, process and technology with digital transformation initiatives.

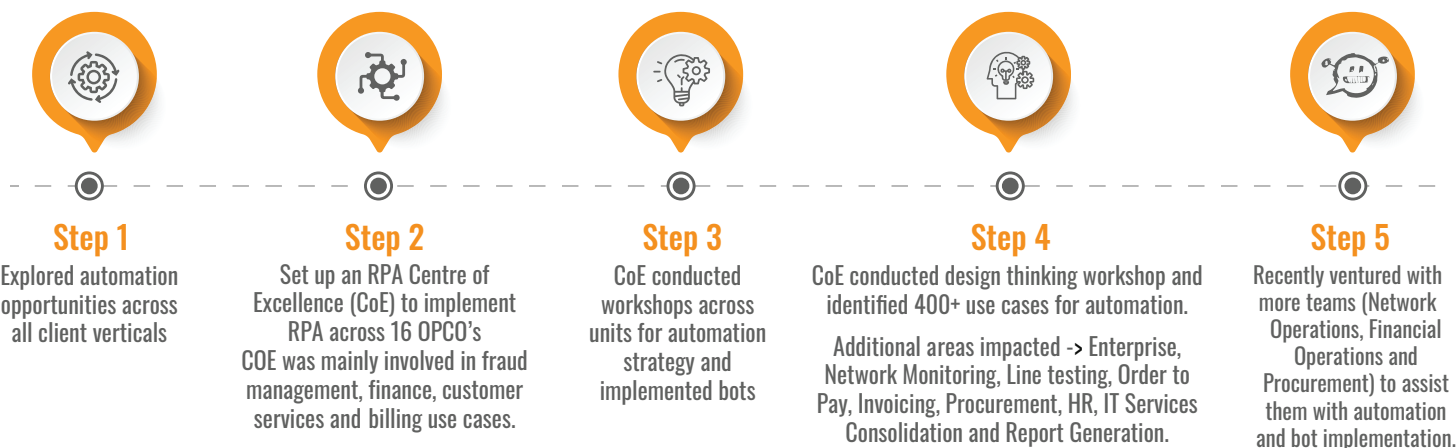
### • Challenges •



## Tech Mahindra Onboarded to Enable Digital transformation with RPA

- Implement robotic process automation (RPA) in all areas to eliminate all manual back office tasks
- Improve and optimize specific areas
- Support quick and straight forward digital transformation

## Our Methodology



## Business Continuity and Impact



### Bots

14+ Bots  
in Live



### Hour

900 hours



### Saving

Annual savings  
of \$72 Mn



### Transaction

14000+



### Pipeline

400+ use case in  
pipeline for FY21

For more information, please write to us at, [BPSBTS@TechMahindra.com](mailto:BPSBTS@TechMahindra.com).



# Tech Mahindra



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