

# Temenos Upgrade Factory



## Why Upgrade? Temenos Upgrade Factory



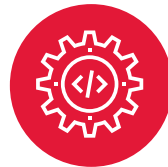
Align with  
Temenos  
roadmap



Access to new  
frameworks, features  
and products



API and event  
driven  
integration



Progressive  
renovation of IT  
landscape



Reduce custom  
code and  
maintenance cost



Adopt industry  
standard  
delivery model



Become  
cloud-agnostic,  
cloud native



CI/CD  
compliant

## Client Testimonials

*"Experience has been exceptionally good ... timelines and quality could well be considered as a benchmark."*

National Bank of Fujairah, July 2020

*"Work was carried out in a **qualitative and timely manner** — exhibited highly highly **competent behavior** in carrying out the work on upgrading the system."*

National Bank of Kazakhstan, July 2017

*"Epitome of **professionalism and hard work** making a difference at every step, different from the rest."*

Nuran Bank, February 2018



**75+ Upgrades Delivered  
in the Past 10 Years**

## Tech Mahindra Preferred Upgrade Partner

### First of Many

- 1st Temenos partner
- 1st Temenos upgrade partner
- 1st partner to do TAFJ to TAFJ migration
- Globally certified Temenos upgrade partner



### Successful Track Record

- 75+ upgrades performed
- Upgrade experiences from G13 release to the latest release
- Consistent delivery
- Customer letters of commendation



### Managed Upgrade Factory

- Adequate upgrades and a proven methodology
- Temenos upgrade specific enablers
- Upgrade testing framework and services
- Quick and cost-effective solution



### Functional Transformation

- Legacy products to AA experience;
- AC to AA accounts, LD, MG, MM to AA Loans and deposits, FT -> payments
- Implementation of new products and features



### Technical Transformation

- App platform migration
- Interface transformation
- OS/database migration
- GPACK to standard modules / frameworks



### Talent Pool

- 750+ Temenos consultants
- Upgrade certified and experienced consultants
- Global presence and expertise



## Success Stories

### Tech Mahindra Helps a Leading Commercial Bank in Vietnam by Upgrading to Temenos Transact.

Tech Mahindra partnered with the bank to perform transformation of their existing Temenos T24 R14 to the Temenos Transact R18, including a migration to the Java platform (TAFJ), migration to a new hardware (first LinuxOne implementation of Temenos), upgrade to a new release of database, and a transition from the existing Desktop UI to the new Browser UI. Tech Mahindra's out of the box factory approach helped the client to reduce the conversion and migration timing. Tech Mahindra assisted the client to develop local solutions for improved functionality with limits and internet banking.

### Tech Mahindra Performs Temenos Transact Upgrade Project for a Leading Bank in UAE.

In order to take advantage of the new modules and functionalities, the bank turned to their trusted partner Tech Mahindra to perform the upgrade for them for third-time in a row. This project helped the client to move to the latest R19 release and as a result, the bank successfully rolled out new products/functionalities and services in both conventional and Islamic banking. Tech Mahindra provided extended support during SIT, UAT, go-live execution, post-live support, and warranty period to ensure a seamless transition between versions.

# TECH mahindra



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