

BROCHURE

# Banking Products

Temenos Competency Overview

# About Us

#### **Corporate Overview**

Tech Mahindra offers innovative and customer-centric digital experiences, enabling enterprises, associates and the society to Rise for a more equal world, future readiness, and value creation. It is a USD 6.2+ billion organization with 145,000+ professionals across 70 countries helping 1100+ global customers, including Fortune 500 companies.

#### **BFSI Overview**

The BFSI vertical at Tech Mahindra has 12,000+ associates, and is supported by technology horizontals, each having their dedicated centre of excellence, supporting 400+ clients in Americas, UK, Europe, Asia, Africa, and Australia.

With over two decades of experience in offering innovative solutions for retail banking, lending and leasing, cards and payments, asset and wealth management, investmentbanks, stock exchange and life/general insurances.

#### **Banking Products Group**

The banking products team is a niche group in BFSI with multiple banking product partnerships including Temenos.

With our deep expertise in product and domain, we enable banks to transform their operations, bringing innovation, driving profitability, optimizing resources and building future ready banking.

We provide end to end system integration and transformation services to global financial institutions across asset size and scale.

# Our Dedicated Temenos Centre of Excellence

With a team of certified Temenos professionals and strong domain experience, we deliver a wide range of Temenos products and services including Temenos Transact, Infinity, FCM, payments, and have served our clients for more than two decades.

Our implementation is fully aligned with Temenos recommended implementation methodology (TIM) in both Agile and Waterfall models and helps banks in their transformation journey.

## **Banking Domain**

Digital banking Retail and corporate banking Wealth and private banking Islamic banking

#### Global Temenos Partner

24+ years of experience

275+ clients served

500+ projects executed

# Huge Talent Pool

750+ Temenos consultants

**4000+** Temenos certifications

300+ TLC membership

# Global Organization Synergy

20+ global vendor alliances with cutting edge practices (cloud, vintelligence, digital, and more)

### World-Wide Presence

Serving clients across the globe

4 centres of excellence around the globe

20+

System Audits





80+

End to end



Data

70+

Ungrad

85+

Upgrades

Testing Mandates



30+



Application Maintenance Mandates



# **Our Services**

We provide end to end SI services for core banking transformation. From legacy modernization to upgrades, our expertise in cloud, open banking, automation, analytics, regulatory and risk requirements, and other latest technologies, will ensure your seamless transformation. journey.

### Implementation

• End-to-end Temenos implementation services in Waterfall and Agile methodology

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- Aligned with recommended TIM methodology
- Expertise in latest product release and technologies from Temenos
- Implementation of multiple Temenos products like Transact, Infinity, Payment, FCM, analytics

#### Managed Upgrades

- Temenos certified managed upgrade partner
- Upgrade review and assessment
- Technical upgrades
- TAFC to TAFJ
- Implement new modules

#### **Managed Data Migration**

- Temenos certified managed
  migration partner
- Migration strategy, planning
- Data extraction, cleansing
- Transformation and loading
- Data reconciliation
- Dress rehearsal, trial run and cut-overs

#### Cloud and Infrastructure Management

- DevOps: CI/CD, automation, environment provisioning, and management
- Cloud: implementation and hosting services in AWS/ Azure/Google/ private cloud
- Enterprise architecture, infra assessment
- Network setup and security services

#### Run the Bank and Support

- Business and technical support
- L1/L2/L3 support
- Local customization and enhancements
- Application operation and support

## Programme and Change Management

- PMO, programme steering
- Stakeholder management
- Project planning, tracking, risk management
- Change planning, communication
  strategy, change analysis, execution

#### **Business Process Analysis**

- Business process re-design
- Gap analysis
- New functionality requirements
- Regulatory requirements
- Target operating model

#### Integration and Architecture

- Enterprise architecture design
- Temenos' open API and web services
- Expertise in Temenos frameworks- IF, IRIS
- Batch, online, P2P integration
- Experience in all major ESB

## Managed QA and Testing

- Test strategy and planning
- System integration testing
- Functional and non-functional testing
- UAT support
- Test automation

#### Training

- End user training and enablement
- Customized technical, functional and operational trainings
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# Our Tools and Accelerators



### Implementation and Release Management Tool

#### 1.System Change Manager (SCM)

An automated deployment and release management utility that enables both developers and release managers to control changes to all Temenos Transact technical environments in a centralized manner. SCM allows comparison of environments, repositories and different versions of components within the repository, and generates reports in an easily readable format, highlighting the differences.



#### **CLOUD MIGRATION TOOL**

One Click Deployment - Solution to fast track core banking application deployment on various CSPs. This solution would provide business benefits in terms of reduced effort and TCO, for Core Transformation and Upgrade programs.



#### **Data Migration Tool**

#### Systematic Extract Migration (SEM)

An engine that allows Temenos Transact users to create their own personalized workflows. Workflows can be automated and based upon both external and internal events, making streamlining operations much more achievable.



#### **Testing Tools**

#### 1. Temenos Test Automation Solution

Temenos test automation solution is a 'scriptless automation testing tool' developed to empower functional testers and business subject matter experts to perform test automation without learning any programming language.

#### 2. Test Data Management

The tool automates data provisioning mechanism by data sub-setting, data masking, and synthetic data generation capabilities. The tool edits, copies, deletes and create the datasets to improve the efficiency in the testing life cycle in quick time.

## 3. Test Environment Management

This tool manages the entire test environment across the organization and provides a holistic view. TEMS manages the environment on the virtual system and over cloud. It assists DevOps by providing continuous build, deployment and test execution.

# Success Stories

# Temenos Wealth Management Suite for Leading Bank in Singapore

Tech Mahindra implemented a single wealth management platform for Singapore and HK implementing wealth suite (Transact and TAP) to support front and back office. A single booking, settlement and portfolio management platform ensured the future of the group's wealth management business and developed a competitive advantage.

# A Commercial Bank in UK Upgrading to Latest Temenos Release

Tech Mahindra engaged with the bank to upgrade to a newer version from an older version enabling digital transformation for the bank. This was fully executed offshore during the Covid-19 pandemic. It helped the bank to enhance customer experience and improved their ability to offer new products and services quickly.

# Private Bank in UK Replaced its Legacy Core Banking System

Tech Mahindra replaced the banks legacy system with Temenos core banking system in a short timeline of 10 months, providing a robust solution so the bank could expand going forward. It helped the bank to launch new products in a short time and reduce maintenance cost.

# Temenos Transact for a Corporate Bank in USA

This client specializes in banking for technology start-ups and the venture capital firms that fund them. Tech Mahindra delivered a customized, state-of-the-art digitalized system using API integration on the cloud incorporating AML, advices and loan origination. Tech Mahindra's role was integral in facilitating the bank obtaining it's banking license and thus their ability to open the bank.



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