

#digitalbanking

ROBOTIC PROCESS AUTOMATION (RPA)

Making Operational Transformation faster and cheaper

Organisations very frequently look towards transformation of their processes and systems to improve the efficiencies and productivity of the teams and most importantly the customer experience. And the challenge is, it always ends up with huge capex and larger time frame. Fortunately, there is an another avenue to address this with a minimum capex and implementation at a rapid speed, and that is RPA (Robotic Process Automation).

RPA market continues to grow at speed and scale.

1

Over 60% of the BFSI sector have adopted RPA and it's considered a powerful conduit for organisational change and process improvement.

2

Customers are moving from traditional outsourcing to RPA third sourcing. 2018 Spend on outsourcing down by 18% globally.

3

About
RPA
Market

4

RPA recognised as lowest risk and cost for a Digital Transformation initiative.

Organisations are focusing on RPA more than Cloud and IoT. Spend priority is 53% vs 44% vs 42%.

5

6

RPA will be a \$8.75 billion industry by 2024. There will be 4 million robots globally by 2021.

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The robotic software and services market is maturing at a very fast pace across all continents, with Europe expected to reach a spend level approaching \$500 million.

Source: CEO and Chief Analyst, Hfs Research

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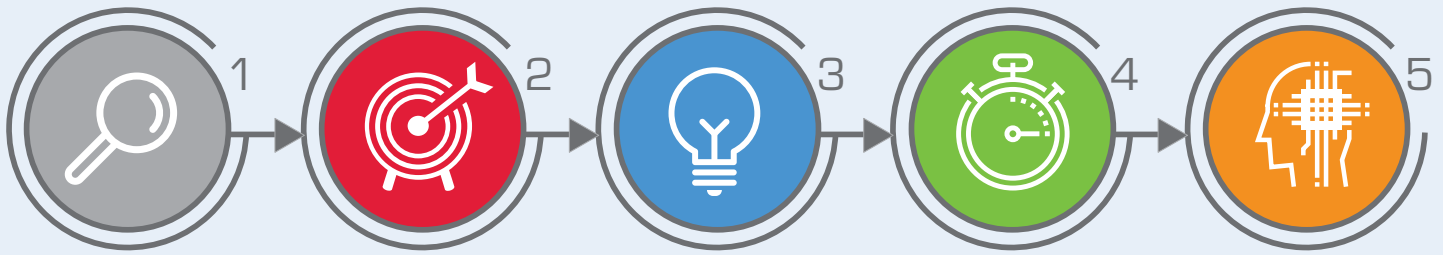
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Up to 30% of the hours worked globally could be automated by 2030.

Source: McKinsey & Company

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Our offering.....



Process Assessment

Best in Class Automation Assessment Framework, Catering for Customer Automation needs using the Lean Design Thinking

Target Operating Model Design

Design Operating Model based on the organisation's need to balance cost effectiveness & responsiveness.

- Functional
- Hybrid
- Competency

Solution Design

Solution Design for every process addressing:

- Scalability
- Assisted Human Tasks
- Risk Management
- Reporting

Agile Delivery

- Agile Bot delivery in Short Sprints
- A sprint will logically couple processes
- Automation Cycle (4-6 weeks)

Robotic Command Centre

- Mperformance, Migrate code
- Deploy bots-on-need, Real-time visibility
- Role-based Access Control, Queue & Launch
- Exception Handling, Auditing of events
- Version Control
- Monitor Bot

RPA Business Value Creation:



Significant Productivity Improvement:
between 30% -50%



Turnaround time:
30%-60% reduction in TAT through parallel processing



Improved Quality:
Reduced Human Touch leading to 100% accuracy



Real Time Reporting:
Control of BOTS provide real-time view

Our Partners:



Our Case Studies:

Case Study 1:

Leading Private Bank in Singapore

- Automation of Trade Capture?
- Automation of regulatory Reporting
- Automation of Trade Notification

Core Platform:

Temenos T24/CRM/TP Systems

Benefits:

- 80% Reduction in manual efforts
- 90% AHT reduction
- Accuracy improvement reducing Human Touch

Case Study 2:

Leading Swiss-based Private Bank

- Automation of CDD
- Automation of Negative Positive News
- Automation of Client Onboarding

Core Platform:

Temenos T24/CRM

Benefits:

- 40% Reduction in manual efforts
- 50% AHT reduction
- Accuracy improvement reducing Human Touch

Case Study 3:

One of UAE's leading banks

- Automation of Corporate Action Notification
- Automation of BONDS Maturity
- Automation of Report Notification

Core Platform:

Temenos T24/CRM

Benefits:

- 100% Reduction in manual efforts
- 90% AHT reduction

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