

# Streamlining **network visibility, resilience, and security** through a Network-as-a-service model



## Digital Case Study Awards 2022

Media and Entertainment

Global



### Opportunity

Thomson Reuters, a global provider of media and business services, was consuming IT and network services under a Technology Service Agreement (TSA) from a company they had recently sold.

The agreement had strict timelines and they wanted to move away to an own digital enterprise network that could be consumed on an OPEX model.

They partnered with Tech Mahindra, a provider they had worked with for more than ten years, trusting their expertise with ecosystems to complete the transformation before the transitional service agreement expired.

### Imagining IT Differently

Tech Mahindra, built and deployed a telco-agnostic, greenfield network which was offered on a network-as-a-service model to the client. They

- Created a cloud-based core network, and defined security controls
- Migrated the network, applications and data to the new stack
- Under the managed services agreement, continue to develop and refresh the network.

The partnership was structured for the long-term and to avoid extensive capital expenditure for the client, with Tech Mahindra taking responsibility for critical assets and regional partnerships.

### Future Made Possible

The network was established with no disruption to Thomson Reuters' business, and well within the TSA timelines. The uniform network enables better network visibility, resilience and security, with vulnerability detection of 95%.

According to ISG, this case study is an example of a provider's ability to orchestrate value across the ecosystem and deliver a large-scale transformation through an innovative business model, that supports client's business priorities.

