Success Story: Largest Banking Customer in Canada ATA Case Study

...........

Tech Mahindra



About The Customer

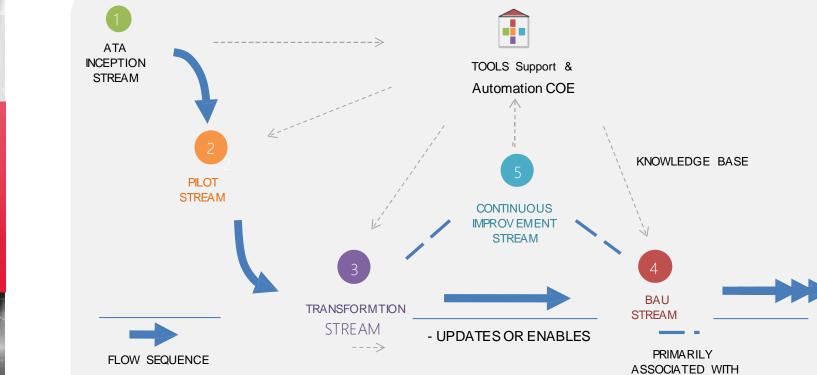


Leading Canadian multinational bank. It is the third largest bank in Canada by deposits and market capitalization. It serves more than 25 million customers around the world and offers a range of products and services including personal and commercial banking, wealth management, corporate and investment banking. With more than 88,000 employees and assets of \$998 billion (as of October 31, 2018), the bank trades on the Toronto and New York Exchanges



- Frequent changes in the Requirement
- 50% more test cases added to the E2E scenario which leads to extra effort for test data preparation
- Review comments provided for test cases from later version of EDD which was not published
- Manual verification of actual O/P file with the Master file of Pricing Engine
- Environment downtime
- Automated Execution and attaching snapshots in QC takes 70% more time at offshore compared to onsite time due to network issue

Tech Mahindra



Strategy and Implementation



Tech Mahindra

Strategy and Implementation



- Understand the concept of design automation
- Understand the applicability on technology and the limitations, if any
- · Identify the possible targeted areas that can be automated
- Initiate the pilot plan for ATA
- Understand the Functional Testing requirement
- Define the target state Maturity
- Finalize the set of Functional flow to be modelled along with test optimization objectives
- · Undertake identified pilots and publish the outcome
- Full fledged ATA Implementation for app. releases
- Standardize the models in line with BIAN 3.0
- Define / tailor models for the apps under each of the releases, as required
- · Identify the reusable components
- Steady state or Business-as-usual operation of the E2E Automation including ATA

Continuous focus on improving designing and reusable model



- Enabled high Test case reusability (ATA)
 - Enabled Test Data reusability (80% automation coverage for application like IP,EDGE,SBBIS, SOL, MOBILE)
 - Scripts created for grading and attaching snapshot saves 50% of manual work
 - Standardized uniformity across test cases (with 100% traceability & Coverage)
 - Optimised Test Suite generation

Impact

- Created Knowledge Base Repository, enabling less dependency on SMEs
- Overall 30-40% Reusability from existing models, leading to Faster Test Design
- Test design Saving of 25-30% enabled Test Execution efforts saving (due to Optimised Test Suite) of 25-30%



- Reduced Testing cycle time by more than 98%
- 100% Automation test coverage
- 70% reduction in manual execution
- Can be used for web services testing on any application irrespective of customer

Thank you

Visit us at www.techmahindra.com

Disclaimer

Tech Mahindra Limited, herein referred to as TechM provide a wide array of presentations and reports, with the contributions of various professionals. These presentations and reports are for information purposes and private circulation only and do not constitute an offer to buy or sell any services mentioned therein. They do not purport to be a complete description of the market conditions or developments referred to in the material. While utmost care has been taken in preparing the above, we claim no responsibility for their accuracy. We shall not be liable for any direct or indirect losses arising from the use thereof and the view ers are requested to use the information contained herein at their own risk. These presentations and reports should not be reproduced, re-circulated, published in any media, website or otherwise, in any form or manner, in part or as a whole, without the express consent in writing of TechM or its subsidiaries. Any unauthorized use, disclosure or public dissemination of information contained herein is prohibited. Individual situations and local practices and standards may vary, so view ers and others utilizing information contained within a presentations are free to adopt differing standards and approaches as they see fit. You may not repackage or sell the presentation. Products and names mentioned in materials or presentations are the property of their respective ow ners and the mention of them does not constitute an endorsement by TechM. Information contained in a presentation hosted or promoted by TechM is provided "as is" without warranty of any kind, either expressed or implied, including any warranty of merchantability or fitness for a particular purpose. TechM assumes no liability or responsibility for the contents of a presentation or the opinions expressed by the presenters. All expressions of opinion are subject to change without notice.

Tech Mahindra