

# JD EDWARDS

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## CASE STUDIES

## CLIENT BACKGROUND

Headquartered in USA, a leading global manufacturer and supplier of infrastructure equipment with scalable growth platforms in heating, ventilation and air conditioning

### Business Process

- *Procure to Pay*
- *Order to Cash*
- *Record to Report*
- *Plan to Stock*

## OUR SOLUTION

- Upgrade to latest version of JDE EnterpriseOne 9.2
- Phased solution approach with identified deliverables
- Blueprint phase with focus on custom object analysis
- Configuration over customization
- Standard features and functionalities
- Develop key strategies and documents

## BUSINESS SCENARIO

- Ageing ERP solution with no updates for more than 15 years.
- Out of support operating systems.
- Increase in customization due to new business requirements
- Unable to leverage latest tools and technologies.
- Low on automation.
- Lack of documentation

## VALUE DELIVERED

- Upgraded to the latest version of JDE within stipulated timeline and budget
- 90% reduction in customization
- Improved operational efficiency, productivity and automation
- Enriched end-to-end user Interface
- Leveraged TechM tools and accelerators enabling reduced project timeline

## JD EDWARDS ENTERPRISEONE



# Mobile Applications Development for JDE EnterpriseOne 9.2 – Australia

## CLIENT BACKGROUND

A leading Australia-based catering company that provides catering services to many international and domestic airlines from 12 catering centers in Australia. Besides preparing over 16 million meals annually for inflight services, the company also serves the retail and wholesale sectors of the food service industry also

### Business Process

- *Menu Development*
- *Procure to Pay*
- *Order to Cash*
- *Plan to Stock*

## OUR SOLUTION

- Design, development of mobile apps for JDE:
  - Work order completion with HACCP
  - Proof of delivery to aircrafts
- Real time integration using JDE orchestrations, REST API and IONIC framework
- Layers new user experience and extends customer catering process in JDE on iPad

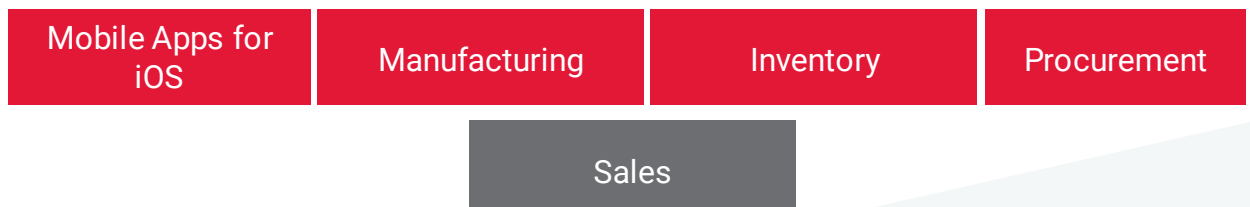
## BUSINESS SCENARIO

- Uses JDE EnterpriseOne 9.2 as their ERP
- Current business operational processes needed to be upgraded that would fit the requirements of mobile applications to
  - Complete the work orders
  - Documentation for HACCP proof of delivery process in offline mode

## VALUE DELIVERED

- Efficient flight dispatch and sign off using iPads, with offline mode capability on the Tarmac.
- Deliver instant email notification to stakeholders
- Reduced paperwork.
- Enhanced process efficiency
- Records details for HACCP compliance back to JDE in real time
- Real-time view of assembly and readiness on the iPad
- Enables speedy communication for billing with instant email notifications

## JD EDWARDS ENTERPRISEONE



## CLIENT BACKGROUND

A leading organization headquartered in Philippines and working in the area of exploitation and exploration of indigenous and renewable energy resources. It provides clean, stable, reliable, and renewable source of energy to meet the country's growing power requirements

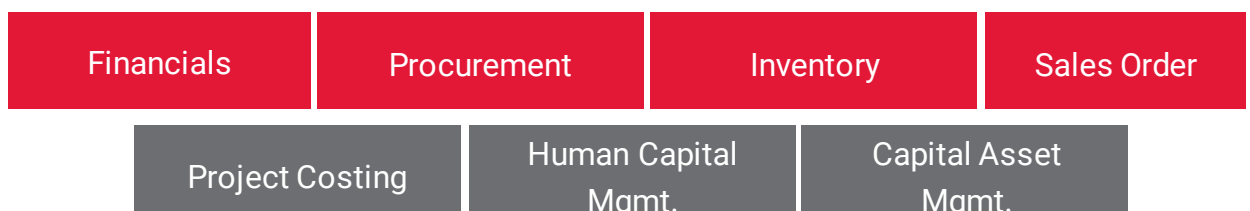
### Business Process

- *Record to Report*
- *Procure to Pay*
- *Order to Cash*
- *Hire to Retire*
- *Acquire to Retire*

## OUR SOLUTION

- Pursue an 'out-of-the-box' implementation strategy limiting RICE customizations to only necessary for business operation.
- Implementation of new module for new business requirements.
- End-to-end solution including integration with third party systems
- App support with YoY productivity gain

## JD EDWARDS ENTERPRISEONE



## BUSINESS SCENARIO

- Standardize and optimize the business and operational performance management
- Reimplementation of JDE and upgrade from JDE 8.11
- Achieve operational independence from Parent Company.
- Historical data migration between two different disconnected database.
- Reduction in customization

## VALUE DELIVERED

- Operational independence from parent company within stipulated timeframe and budget.
- Enhanced reporting capability with implementation of one-view reporting
- Data migration strategy to migrate historical data
- Implementation of enhanced functionality and user interface

# JDE Implementation and Application Support – MEA

## CLIENT BACKGROUND

A leading accommodation, services solutions and IFM company in Oman contributing to local growth, building potential and creating opportunities across oil and gas, energy services, healthcare, military, commerce and industry, ports and marine sectors

### Business Process

- *Record to Report*
- *Procure to Pay*
- *Order to Cash*
- *Plan to Stock*
- *Acquire to Retire*

## OUR SOLUTION

- Implementation of JDE EnterpriseOne to meet the business requirements.
- End-to-end solution including integration with third party systems.
- Focus on end-user training.
- Integration with local payroll system.
- Application maintenance support
- Digital enablement and enhanced user interface

## BUSINESS SCENARIO

- Integrated IT system to keep pace with the changing business requirement and users spread across remote locations
- Automate business processes and digital enablement across the organization.
- End user training and IT awareness
- Business intelligence & analytics reporting

## VALUE DELIVERED

- Integrated web-based solution meeting the business requirements.
- Easy access of the implemented system from remote locations.
- Availability of authentic business data and transactions.
- Implementation of enhanced functionality and user interface
- Application maintenance support
- Digital enablement and mobile apps for warehouse operations

## JD EDWARDS ENTERPRISEONE



## CLIENT BACKGROUND

- A Swedish multinational manufacturer of heavy trucks, buses, and construction equipment with global employee strength of 100,000
- The company focuses on developing automation of
- decision making system and AI to create real life benefits for its customers and society in terms of productivity, safety, green energy, and fuel efficiency

### Business Process

- *Financials*
- *Plan to Stock*
- *Warehouse and Transport*
- *Order to Cash*
- *Procure to Pay*

## OUR SOLUTION

- Template design and implementation.
- Global rollout with localized customization covering Europe, North America and Asia Pacific
- Implemented advanced warehouse features, transport management, and planning
- Integrated with third party system – ProSales, RF Gen, Stream Serve (Invoice generation), and more

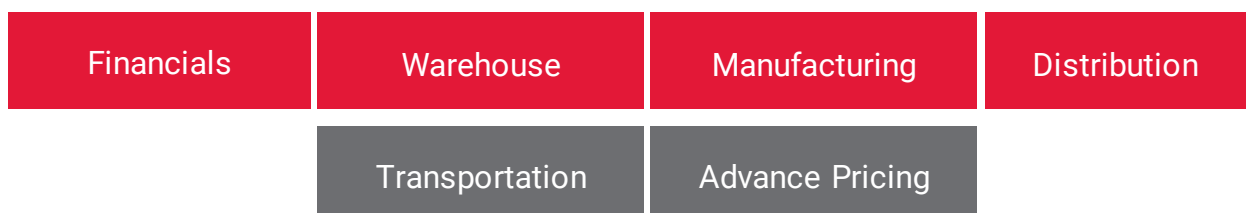
## BUSINESS SCENARIO

- Integrated IT system to keep pace with the changing business requirement and users spread across remote locations
- Automate business processes and digital enablement across the organization.
- End user training and IT awareness
- Business intelligence and analytical reporting

## VALUE DELIVERED

- Global optimization and automation with shortened order lead-times, lower distribution costs and less admin work
- Faster customer response for issues related to the payments / receipts / unit availability
- Greater and real time enterprise-wide visibility
- Scalable solution meeting future demand and business growth.
- Application maintenance, support, enhancement and automation as on-going process

## JD EDWARDS ENTERPRISEONE



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