

**Intelligent
Process Mining**

**Application System
Management**

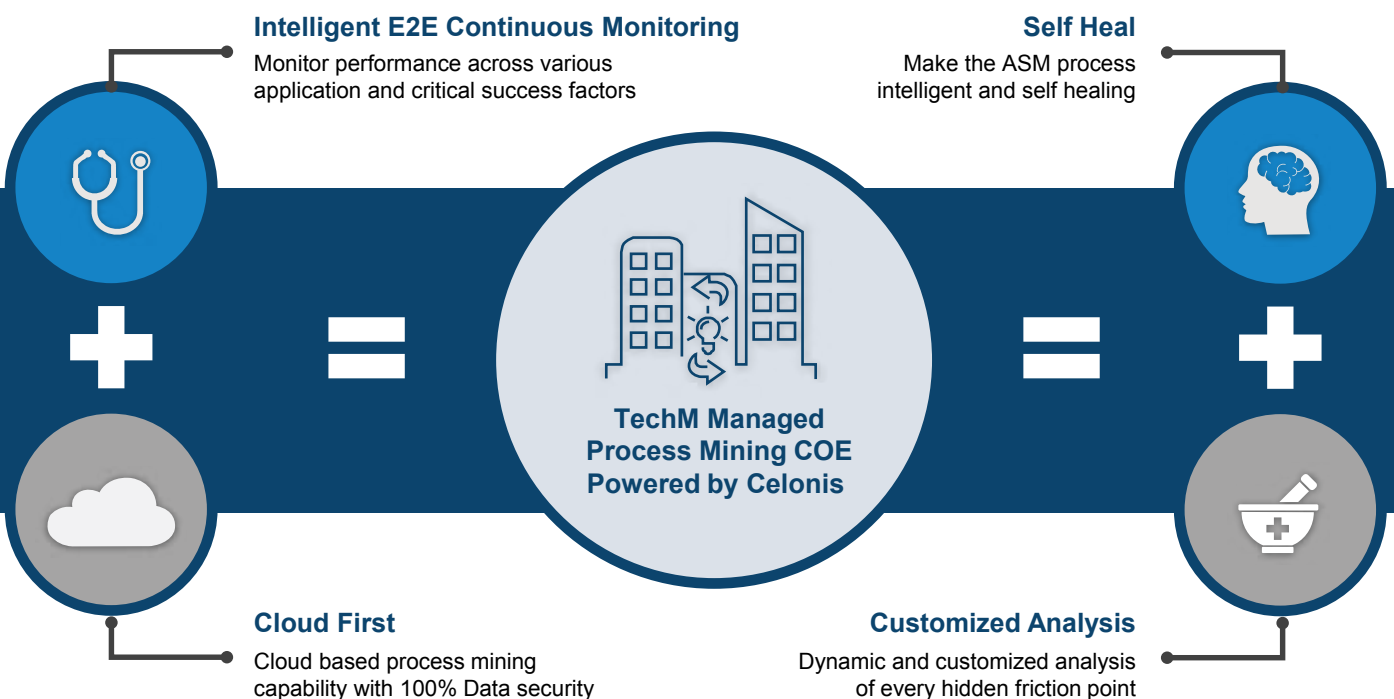
For an organization to grow and work efficiently, the applications it deploys should work efficiently, to create a single well-calibrated system. Thus, knowing how your applications are performing is imperative. Tech Mahindra empowers organizations to drive data led continuous improvement on application performance. Empowered by Celonis, we use an agile, flexible framework to implement process mining capabilities across the application landscape.

Challenges in the Application System Management (AMS)

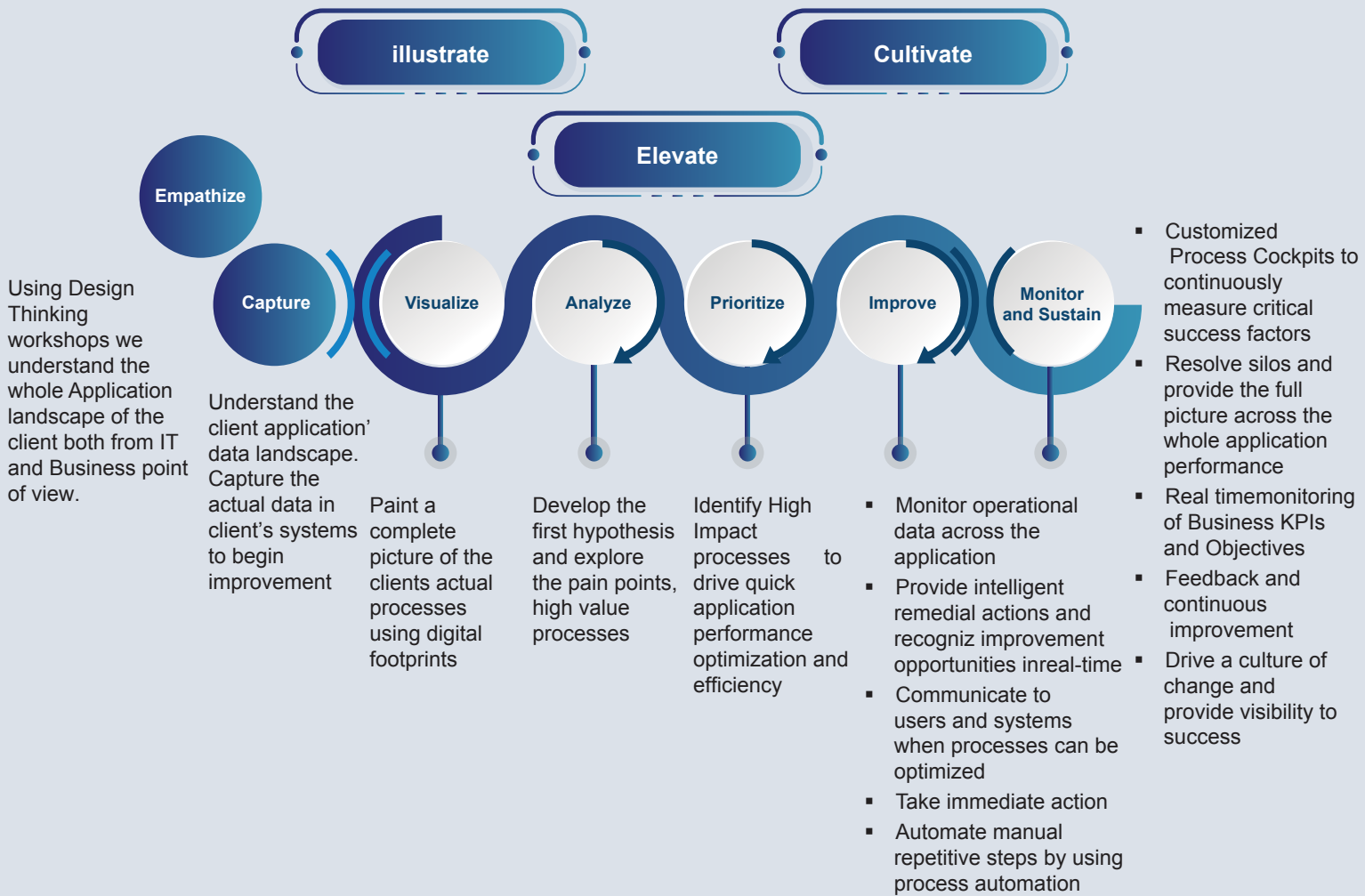


Intelligent Process Mining Led ASM

Process Mining not only addresses the current challenges in AMS but also self learns and evolves to optimize the system, thus continuously improving performance in the future. With Intelligent Process Mining capability, TechM ensures instant and complete transparency to the flow of the data through the applications with a sustained focus on reducing inefficiencies, cutting costs.



TechM Use Cases Demonstrated by our Framework



Overall benefits we can deliver

20% to 30% increase in process productivity

20% to 30% incident resolution time

Up to 60% reduction in efforts for process creation and workshops before UAT

15% to 20% automated tasks

For more information, please write to us at
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