BUSINESS CONTEXT

The Client wanted to understand the Business & Technology along with setting the process solution, they wanted to define, approve, and communicate data strategies, policies, standards, architecture, procedures, and metrics.

They were facing the following challenges:

• Track and enforce conformance to data policies, standards, architecture, and procedures

• To monitor, track, and oversee the delivery of data To understand and promote the value of data assets
APPROACH AND SOLUTION

Tech Mahindra catered to the client with the below solutions:

- Set up a framework for consolidation of Customers in Mergers of associate Banks and other group Legal entities
- Multi hierarchy Data Governance structure with separate data approval hierarchies, view Hierarchies
- Data Stewardship program
- Data Discovery, Profiling, Quality / Tools / Benchmarking
- Data Stewardship, Data asset, Data Ethics
- Data Security / Masking/ Encryption
- Creation of Business Glossary / Metadata Management

IMPACT & HIGHLIGHTS

- Increased ROI with better control on customer information
- Defined data policies and data standards
- Quality and data information