Crisis Response Solutions

Production Ramp Readiness Solution

ACCELERATING FROM "CLOSED FOR COVID-19" TO "SAFELY RE-OPENED"

As you restart or accelerate operations, there are unprecedented obligations to address. You must care for the health and safety of your workforce and secure regulatory approvals by locale before you can ramp up operations to original scale through staged returns of employees and contractors. This process can't be effectively managed at industrial scale with spreadsheets and emails

BUSINESS CHALLENGES

Changing & Varied Regional Pandemic Regulations

Dependencies and Siloed Efforts Across Divisions and Taskforces

Enforcing Compliance + Enabling Auditability

Staggered and Systematic Tracking vs. big-bang resume operations

SOLUTION HIGHLIGHTS

Configurable and Reusable

Playbooks, Operational Guidelines

Compliance and Regulatory Requirements
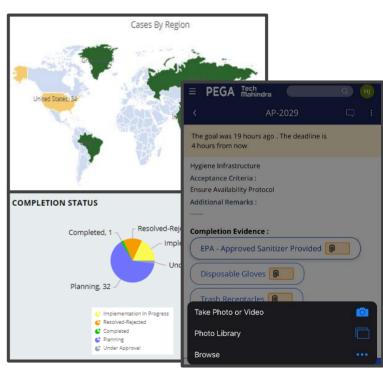
Digital Process Automation of

Action Plans

To Making Facilities Safe for Return

Tracking Health, Safety, Availability

of **Employees**

for a staggered return

Cases By Region

United States: 34

COMPLETION STATUS

Completed, 1   Resolved-Rej
                Impl
                Un
Planning, 32

- Implementation In Progress
- Resolved-Rejected
- Completed
- Planning
- Under Approval

PEGA Tech Mahindra
AP-2029

The goal was 19 hours ago . The deadline is 4 hours from now

Hygiene Infrastructure
Acceptance Criteria :
Ensure Availability Protocol
Additional Remarks :

Completion Evidence :

EPA - Approved Sanitizer Provided
Disposable Gloves
Trash Receptacles

Take Photo or Video
Photo Library
Browse

Business Benefits

Reduces Earnings Loss &
Negative Customer Sentiment
Due to Delayed / Forced Closures

Rapid Iterative Delivery
Utilize for Continued Safety &
Operational Preparedness

Mitigate Workforce Health Risks
and **Community Spread**

About Pegasystems

Pega is the leader in cloud software for customer engagement and operational excellence. The world's most recognized and successful brands rely on Pega's AI-powered software to optimize every customer interaction on any channel while ensuring their brand promises are kept. Pega's low-code application development platform allows enterprises to quickly build and evolve apps to meet their customer and employee needs and drive digital transformation on a global scale. For more than 35 years, Pega has enabled higher customer satisfaction, lower costs, and increased customer lifetime value.

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