



Improving operational processes with SAP Ariba Commerce Automation implementation

Overview

Headquartered in Japan, the client is a high-quality manufacturer of various types of ultra-precision connectors, sensors, and complex molded parts. Expanding its operations, the client has a distribution list all over Japan, North America, China/ East Asia, Southeast Asia, and Europe. As the client wanted more extensive procurement functionality and complete supply chain visibility, the Tech Mahindra team implemented SAP Ariba Commerce automation along with the integration of the Ariba network with SAP S/4HANA via CIG (Cloud Integration Gateway).

Client Background and Challenge

- The client was nescient to SDLC processes and needed technical guidance
- The existing processes relied on a non-effective framework and method
- Identification of key areas for customization of SAP S/4HANA was required
- Customization of sub-contract purchase orders isn't supported

Our Approach and Solution

- Implemented Commerce Automation in a single go
- Helped the client in identifying areas where they needed to modify existing code / add new customer exits for better implementation
- Guided the client on code implementation and other technical functions
- Provided SAP Functional and Ariba CIG training

- ▶ Provided support to use AS-IS process support for sub-contract purchase order customization
- ▶ Regularly conducted proposal workshops and weekly cadence to help the client familiarize them self with the terminologies
- ▶ Helped junior resources to upgrade their Japanese spoken /written communication skills



Business and Community Impact



Replaced the obsolete electronic document interchange (EDI) functionality with Commerce Automation



Improved business continuity and zero attrition



Successfully and seamlessly implemented SAP Ariba Commerce Automation

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