

CASE STUDY

Guidewire transformation for one of the largest general insurer across all personal and commercial lines

- Helped in the legacy to guidewire transformation (PolicyCenter, ClaimCenter, BillingCenter)
- Led the change management and testing streams, developed the data migration framework, integrated document. management / production and assisted with the build of a reinsurance solution.



Business Problem

- The client wanted to move out from their legacy mainframe system for a number of decades, but found it increasingly difficult to continue to serve their customers and broker community as the legacy system made integration with external applications complex and expensive

Our Solution

- Tech Mahindra - Tenzing limited assisted Lumley with the selection and business case development of the systems that would replace policy admin and billing on the mainframe.
- Guidewire PolicyCenter and BillingCenter were selected by Lumley and in 2010 the final stage of the program began with the core replacement of all policy admin and finance-related processes.
- Tenzing again lead the implementation for all of Lumley's agency and broker business. The final roll-out of the Guidewire suite was completed in 2013 with the mainframe decommissioned soon thereafter.

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