

Tech Mahindra Collaborates with a Large Automotive OEM in their B2B Revamp Program

The client is a large North American Automotive OEM (a fortune 500 company). Tech Mahindra worked with the client and successfully delivered a completely revamped B2B system.

- Developed Axway MAPs from GXS MAPs
- Designed and updated the Business Flows
- Integrated Legacy Systems with the B2B system
- Onboarded 16000+ Trading Partners
- Established communication protocols and Designed Web Interface to post messages

Features

- Scalable MAPs ready for any future enhancements and developments
- Business flow tracking and Enhanced Dashboards
- Web interface for customer teams to post messages

Opportunities

- Time consuming methods impacting data transfers
- Complex integrations and mappings impacting seamless business collaboration
- Business solution required to manage large file transaction volumes
- Improve partner interactions by building trading partner interface

Benefits

- Scalable MAPs ready for any future enhancements and developments
- Reduction in Partner on-boarding time and cost

Highlights

- Accurate tracking of business activities
- Effective handling of large files transactions

Our Solution

- Consulting and Design of the B2B environment
- Development of Business MAPs for the Order-to-Cash (O2C) process
- Complete end-to-end B2B flow setup
- Onboarding of 16000+ Trading partners using an automated mechanism
- Creation of WebEDI interface for trading partners to enable effective interaction
- Built Enhanced Dashboards for Business Flow Tracking
- Documentation for procedures and for error handling mechanisms
- Fully managed services with Production support