

Tech Mahindra "SURE"

A Retirement & Wealth Service

Consulting | Platform | Business Process

- Does your wealth platform cater to the complete 'Life Cycle Wealth Accumulation' needs of your members?
- Does your platform capability cover the breadth of all the savings and retirement products including legacy products?
- Does your platform provide online and self service capability to members and internal stakeholders?
- Is your Retirement Solutions Technology robust, future proof and compliant to legislation?





Client : Leading Administration service provider to Australian funds

- Managed Service; integrated service delivery between IT and BPO aspects in the Superannuation Administration. Scope includes
- Member account maintenance
- Contribution & Benefit processing
- Reconciliations, fund accounting and statutory reporting
- Systems maintenance

Value Delivered

- 40% TCO reduction
- Highly scalable back office processing capability
- High quality service – error rates <0.5%

Awards Received :

- The delivery excellence which TechM brings for Superannuation Administration has been highlighted by the “ISG Paragon – Best BPO Sourcing award - 2012”, which TechM won with Russell Investments for the Superannuation Administration operations
- Most Successful outsourced partnership award as first runners-up at the Shared Services And Outsourcing Excellence Awards 2014

**Tech
Mahindra**

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