

# FutuRise – The TechM Vision to Action

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#UnlockExperiences

# Technology driving change, creating value



Customer experience is  
the new currency



**Connected World.  
Connected Experiences.**





# Our DNA

Entrepreneurial, driven by Rise™

Customer Centricity

Presence in Communications Sector

AGILITY

Culture of Nurturing Talent

# Freedom within boundaries

Tech Mahindra

Target

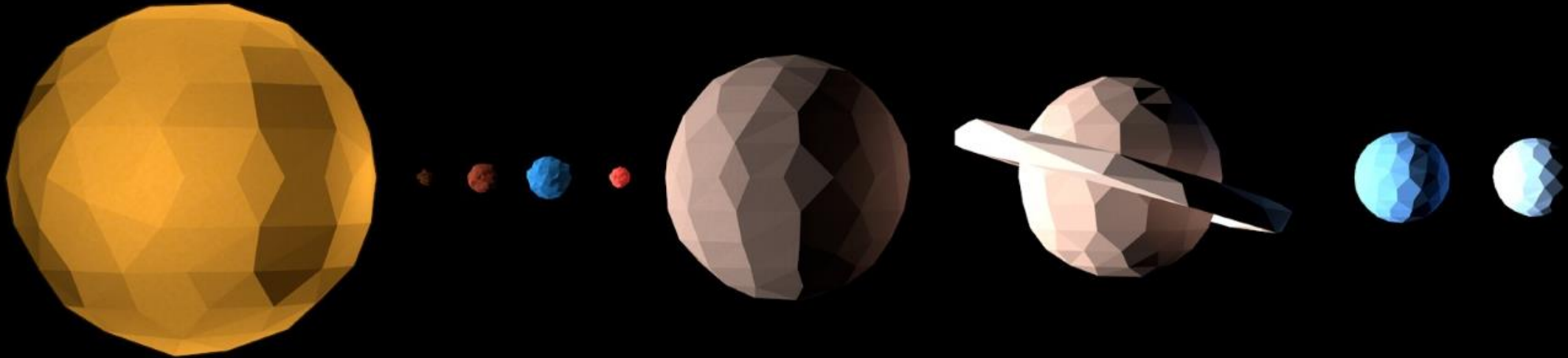
Comviva

FixStream

BIO

Pininfarina

HCI



Lean, centralized Corporate Governance

# Adapted with time

Business Consulting  
Engineering  
Predictive Analytics  
Customer Experience

**NMACS**

 **Mahindra Satyam**





Analytics

**BIO**

Customer Digital  
Transformation

2003

2006

2009

2012

2014

2015

2016

Tech  
Mahindra

Networks  
Security

Mobility Services &  
Device Experience



Mobile financial and  
lifestyle products

**Mahindra**  
COMVIVA

Physical Design



  
A Smarter Approach to Healthcare IT



# '343' at the core

## 3 Mega Trends

- 1 Explosion of connected devices
- 2 Power of new technologies
- 3 Exponentiality of content consumption

## 4 Big Bets

- 1 Integrated Digital Customer Experience
- 2 People to People, People to Things, Things to Things, connected through IoT
- 3 Software Transformation
- 4 Network-of-the-Future

## 3 Objectives



Run Better



Change Faster



Grow Greater



# '343' applies to all Industries

- Media & Entertainment
- Retail
- Manufacturing
- Financial Services
- Healthcare

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-  Change Faster
-  Grow Greater

# Connected Leadership

**Growth**

**Operating margin**

**Talent Development**

**Technology Thought  
leadership**

**ROCE**





# Connected to Community



Enhancing Employment



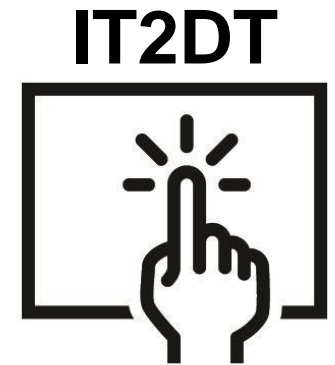
Promoting Gender Equality







#FUTURise

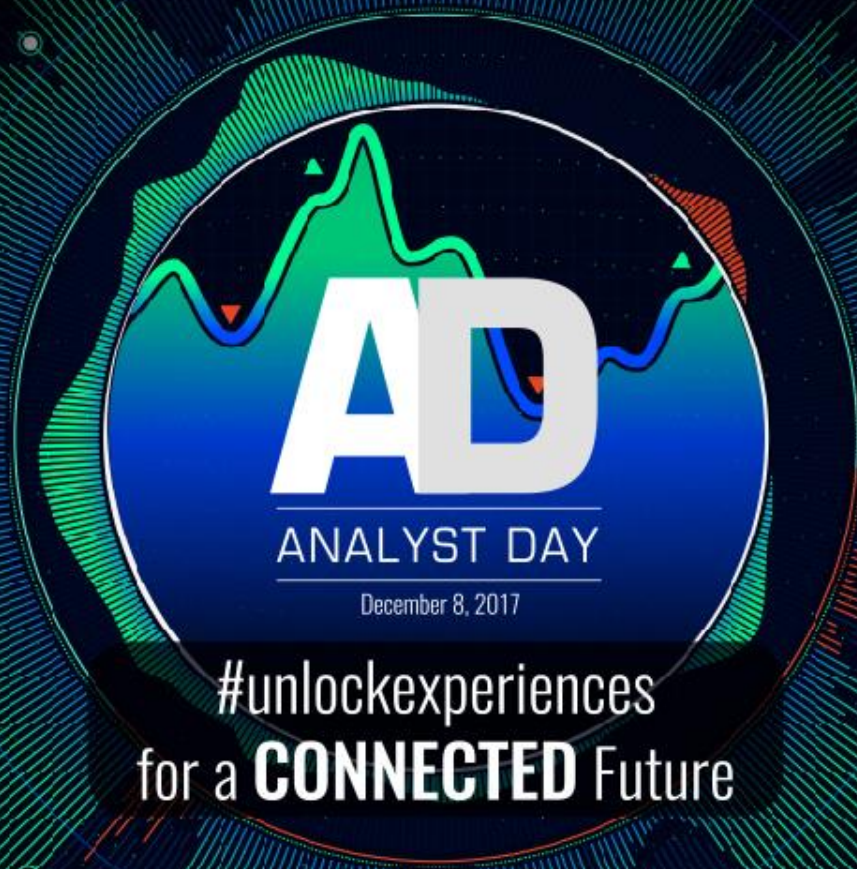


# THANK YOU

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#unlockexperiences  
for a **CONNECTED** Future

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Connected Experiences.