

Full throttle on catering efficiency

Catering xPress™ from Tech Mahindra improves cost efficiency and streamlines the operations management of catering and in-flight services of airlines.

Tech Mahindra

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Connected World.
Connected Solutions.

A vital ingredient

In-flight catering services is one of the critical businesses for the over 700 Billion US Dollar airlines industry. Whether these operations are wholly owned subsidiaries or independent companies, an increase in their operational efficiencies is vital to the future profitability of the airline industry.

In-flight catering needs

The airline catering industry has unique business requirements that require highly customised software solutions with modules for flight catering planning, pre-sales processes, material requirement planning and work order cycle. These software solutions need to provide processes to monitor the shelf life of raw and unfinished foods, ensure food quality and safety.

Catering and in-flight service companies need an operations management platform that reduces their financial risk and optimizes operational efficiency. The solution needs to be simple and intuitive enough to be operated by inexperienced users, most of whom have limited exposure to ERP systems.

Catering xPress™

Catering xPress™ from Tech Mahindra is a web based operations management software for catering and in-flight service companies. It enables better operations management that maximizes cost efficiency. Catering xPress™ provides a sound knowledge base for sustained development and improved analytics for policy decisions.

Since Catering xPress™ is a packaged application, it offers many advantages that custom solutions cannot:

- Planning and deployment are quicker and easier since processes are proven
- Costs of development are much lower
- Vendor provides incremental functionality improvements in line with industry best practices
- Integration in a multi-vendor environment is possible through extensions and customization

Tech Mahindra's Catering xPress™ Solution comprises of the following modules:

- Planning & Forecasting
- Inventory, Procurement, Recipe Management & Kitchen Work Orders
- Quality Control
- Equipment Inventory Management
- Maintenance of Menu Cycles
- Finance Management, Production, Costing & Wastage Control

The Tech Mahindra Advantage

Catering xPress™ has been custom developed by Tech Mahindra to satisfy the unique functional and technical requirements of airlines' catering services and manage the complete catering operations end to end.

The solution leverages the extensive implementation experience of Tech Mahindra in catering industry through multiple customer engagements.

Tech Mahindra has an experience of working with more than 30 customers worldwide and is an IATA Strategic Partner. We have 200 consultants in JDE EnterpriseOne & World, with proven technical expertise and extensive experience in Finance, Manufacturing, Distribution & HR modules.

Benefits

Efficiency

- Optimized work processes
- Reduced financial risks

Speed

- Fast planning and deployment
- Easier multi-vendor environment integration
- 15 - 20% reduced turnaround time

Value

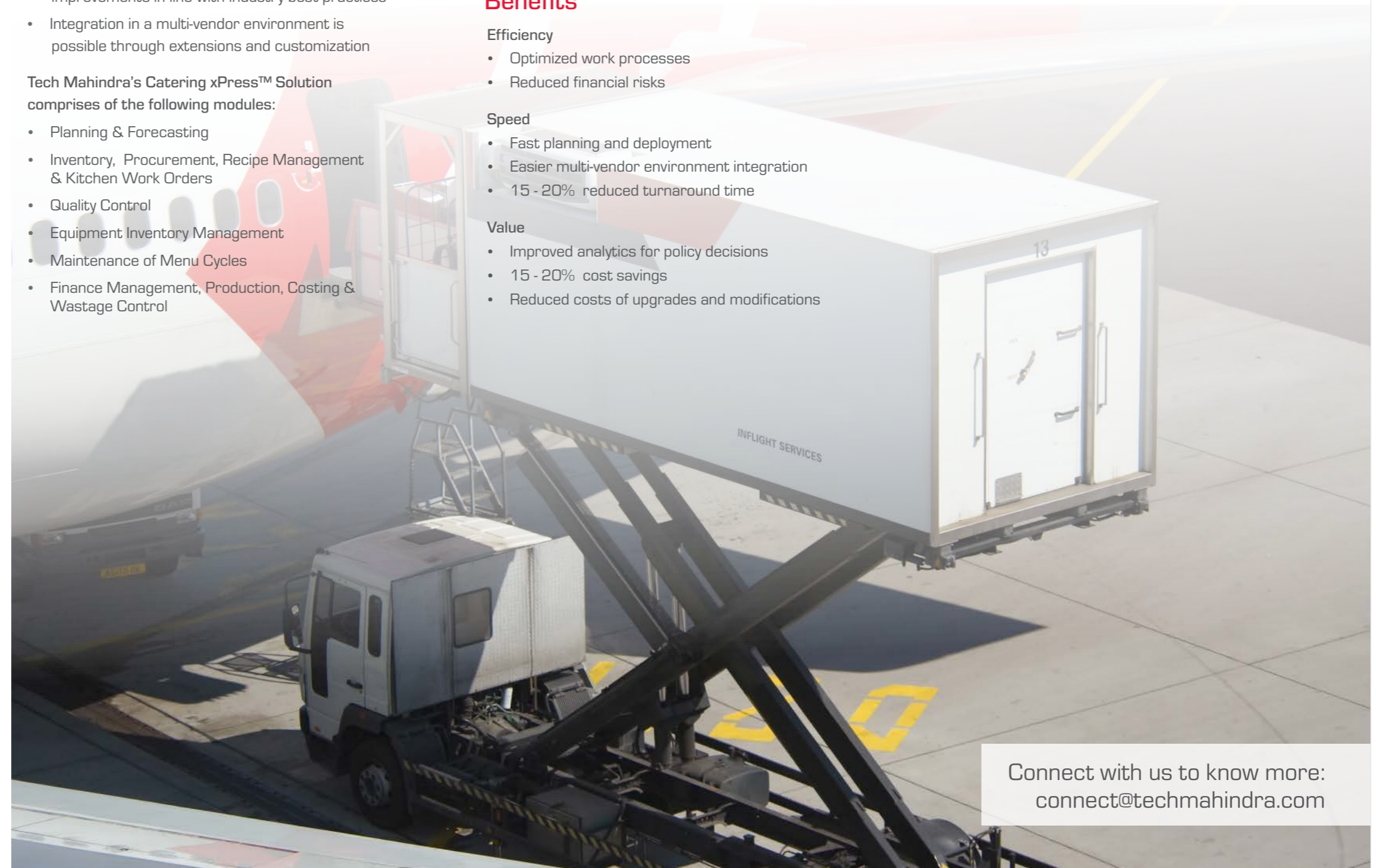
- Improved analytics for policy decisions
- 15 - 20% cost savings
- Reduced costs of upgrades and modifications

Case in Point

Tech Mahindra has implemented an end-to-end Airline Catering Solution using JDE Application modules for a Leading 5 Star Airline Subsidiary in the Middle East.

The value benefits delivered include:

- End-to-end management of complete and complex catering operations
- Online integrated solution provides information for quality decision-making thereby reducing wastage
- The solution is highly scalable for future requirements



Connect with us to know more:
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