



Global Leaders

in banking technology transformation & operations

Providing Premium Banking IT Services



TEMENOS
THE BANKING SOFTWARE COMPANY

SERVICES PARTNER
OF THE YEAR
2016 & 2017

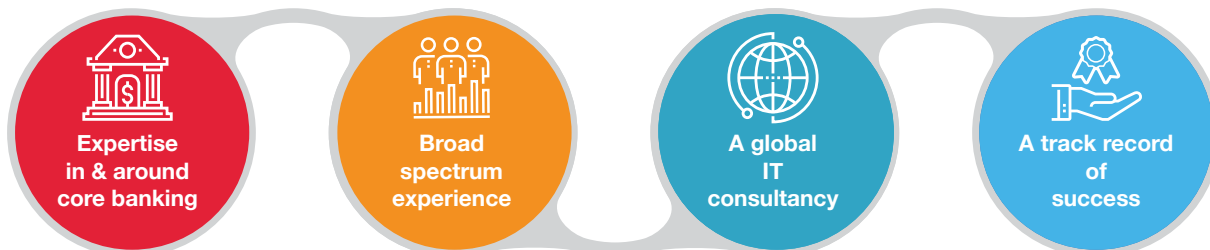


Tech Mahindra powers the connected world, offering innovative and customer-centric technology services and solutions that enable enterprises, associates and communities to Rise™. A US\$ 4.9 billion company with 120'000+ professionals across 90 countries, Tech Mahindra helps over 903 global clients - including Fortune 500 companies - to transform their business for a connected future.



80+ Temenos clients currently served

SOFGEN, a Tech Mahindra company, delivers IT solutions in and around Temenos' core banking Suites, to some of the world's most prestigious banks and financial institutions. We are global leaders in banking technology transformation and operations.



TechMahindra | SOFGEN offers end-to-end banking IT services, both in and around core systems, ranging from requirements analysis and system selection to implementation and beyond. Our offering encompasses solutions to the most critical challenges facing banks today.

Our clients are financial institutions from large, to small. They undertake a wide variety of banking activities including private, retail, corporate, investment and microfinance banks as well as wealth managers.

Our team operates from 20 offices on 5 continents. We recruit, develop and retain the most talented and experienced project managers, business analysts, consultants and engineers in the industry. We employ industry pioneers and architects; some of the best minds in banking IT work at **TechMahindra | SOFGEN**.

The first Temenos-certified Upgrade Partner, **TechMahindra | SOFGEN** has the highest customer satisfaction levels in the Temenos ecosystem. Our staff are consistently scored by our clients as the most experienced, the most capable and the most dedicated.

MOBILITY, CHANNELS & COMMUNICATION



TEMENOS BANKING

SUITES
PRODUCTS
TECHNOLOGY

COMPLIANCE & RISK



COST CONTROL



Over the past 5 years we have performed:

20+ System Audits

50+ End-to-end Implementations

20+ System Integration Mandates

50+ Upgrades

15+ Testing Mandates

50+ Application Maintenance / Enhancements

Offering a complete range of services to Temenos clients over the system lifecycle, **TechMahindra | SOFGEN** has the highest customer satisfaction levels in the Temenos ecosystem. Our staff are consistently scored by our clients as the most experienced, the most capable and the most dedicated.

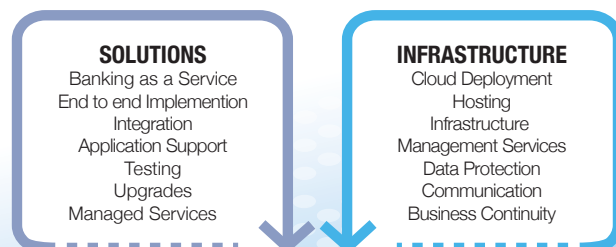
We have a strong record in delivering **system implementation and integration** projects. Over and above adhering to the Temenos Implementation Methodology, delivery experience is most relevant, together with the attitude and motivation of our consultants. **TechMahindra | SOFGEN** offers **post-implementation** and **operations- support**, ideally as a managed service via our ten level modular support model.

As Temenos' first ever certified upgrade partner, **TechMahindra | SOFGEN** provides a **version upgrade** service to all Temenos clients. Aided by a Temenos-specific automated scoping tool which calculates the number and sophistication of local developments, we are able to estimate upgrade effort to 95%+ accuracy. Our upgrade experience is second to none and stretches from G12 through to R18.

Over time, requirements change and day to day run the bank type enhancements may no longer suffice to satisfy the business. **TechMahindra | SOFGEN** is frequently requested to provide **system audit** activities. The system audit report typically covers current system status, along with recommended system, organisational and technical improvements required to realign to the bank's evolving requirements.

We provide **offshore development** services from our Tier 1 bank-audited development centre in Chennai, India. In order to increase productivity and reduce operating expenses by leveraging offshore talent, **TechMahindra | SOFGEN** offers flexible engagement models, in particular fixed price and solution work, which with attendant risk-sharing provides better value to our clients.

Our **solution development** services cover the full Software Development Lifecycle. We are current on the most up-to-date technologies and platforms, and our project experience spans relevant methodologies such as Waterfall, Prototyping and Agile.



OUR CORE COMPETENCE

